



**ANNEX**  
**Quality Policy**

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**QUALITY POLICY STATEMENT**

**DAHLBERG S.A.** strives for customer satisfaction by means of excellent products and services, while complying with the legal requirements deriving from the increase of competitiveness, as well as guaranteeing the consolidation and development of the company.

The company strategy states the following goals on short and medium term:

- To cement our good reputation as a supplier and installer of marine electronic equipment and sanitation solutions.
- To improve the efficiency of our After Sales Technical Service, recognizing that it distinguishes **DAHLBERG S.A.** from other possible competitors in the sector.
- To extend the scope of our activities and markets, taking on representation agreements on a national level, as well as with recognized and prestigious international companies, while adjusting the current dimensions and organisation of the company accordingly.

The key for reaching these goals at **DAHLBERG S.A.** is the wellbeing of the staff, which helps us to maintain and strengthen the leadership in our business activities.

Motivated staff – the key element for reaching our goals – is achieved through constant training, good communication and continuous improvement of the Quality Management System.

The hard work and commitment of the excellent team that constitutes **DAHLBERG S.A.** makes us proud of our company and even more so of our professionalism.

THE MANAGEMENT

Last updated: 11 July 2019.